



PrimeCare Direct

Dr. Pham & Dr. Alwani

955 Pierremont Rd #400, Shreveport, LA 71106

(318) 562-3868 | primecaredirect.com

CONCIERGE MEMBERSHIP AGREEMENT

MEMBERSHIP OVERVIEW

This agreement establishes the terms of your Concierge Membership with PrimeCare Direct. This is a direct primary care arrangement and is **NOT insurance**. Members retain their insurance for specialist care, hospitalizations, and services outside the scope of this agreement.

MEMBERSHIP FEES

| Plan | Fee | Description |
|-------------------|--------------|--|
| Concierge Monthly | \$180/month | Month-to-month, cancel with 30 days notice |
| Concierge Annual | \$1,800/year | Paid upfront, saves \$360 vs monthly |

INCLUDED SERVICES

- Unlimited office visits (M-F 9am-5pm)
- Same-day and next-day appointments
- After-hours phone & text access (7am-9pm)
- Extended unhurried appointment times
- Comprehensive primary and preventive care
- EKG testing on-site
- Lab orders and diagnostic referrals
- Chronic disease management
- Prescription management and refills
- Specialist referral coordination

NOT INCLUDED

- Specialist visits and procedures
- Hospital care and emergency services
- Prescription medications (cost savings assistance available)
- Lab processing fees at external labs
- Imaging and radiology

CANCELLATION POLICY

Monthly memberships may be cancelled with 30 days written notice. Annual memberships are non-refundable.

I have read, understand, and agree to the terms of this Concierge Membership Agreement.

Patient Name (Print): _____

Date of Birth: ____/____/_____

Membership Type: Monthly (\$180/mo) Annual (\$1,800/yr)

Start Date: ____/____/_____

Patient Signature: _____

Date: ____/____/_____

For PrimeCare Direct: _____ Date: ____/____/_____